



GREENSTAR PRODUCTS, INC.
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★★★ Customer Warranty ★★★
Requirements for Standard Limited Warranty

Solar Kit

Subject to the limitations and exclusions set forth below, GreenStar Products, Inc. (“seller”) warrants that after such products are first shipped from sellers designated facility the products below will be free from defects in material and workmanship for:

- LED luminaries – 10 years (120 months)
- charge controller – 3 years (36 months) from DOM
- photovoltaic panel – 5 years (60 months) from DOM
- battery – 1 year (12 months) from DOM

All individual components within each system will retain their respective factory warranties.

This warranty is applicable to purchases made by the Customer. Notwithstanding the standard warranty requirements, GreenStar shall extend to the buyer the warranty provided the following requirements / conditions can be verified at the time of warranty claim;

Warranty Exclusions; (1) reference luminaire and other component warranties (available upon request) for exclusions. (2) this warranty does not apply under the following conditions: damaged by accident, negligence, abuse or improper use.

Unauthorized product modifications or attempt to repair. Incorrect use or misuse of the device. Damage occurring during shipment. Damage results from acts of nature such as lightning and weather extremes. (3) incorrect installation or commissioning (4) failure to follow the user manual, the installation guide, and the maintenance regulations (5) failure to comply with the applicable safety regulation.

Seller shall in no event be responsible under the limited warranty for any deterioration, corrosion or discoloration of the product. This limited warranty extends only to the end-user of the products (the “buyer”) and may not be assigned by the buyer. Seller makes no other warranties, whether express, implied, statutory or otherwise, that extend beyond the warranties explicitly set forth above, including and without limitation, any implied warranties of merchantability or fitness for a particular purpose. If any product does not conform to this limited warranty, seller will, at its sole option, [replace the nonconforming product with an equivalent new or factory refurbished luminaire at no charge to buyer or grant buyer a pro-rated credit for the purchase of a future product (based on the remaining warranty life of the original product)]; provided, however, that such obligations of seller shall be contingent upon the following: (1) buyer obtains a “return authorization number” from seller and returns the product and the invoice or receipt showing the original date of purchase of the products to seller; (2) buyer provides the requested RMA installation questionnaire form and adequate records of operating history to seller; and (3) if necessary the buyer provides seller with access to the installation used to operate the nonconforming product.

The foregoing obligation to replace the nonconforming product or grant a pro-rated credit for the purchase of a future product shall be the sole and exclusive remedy for the breach of the foregoing warranties and shall not extend the warranty period. Seller shall have no obligation to remove or install or pay any costs in connection with removal or installation of any products that does not conform to the foregoing warranties. In case of a repair or replacement the warranty entitlement will be transferred to the replacement device. Seller shall not be liable for any incidental or consequential damages for breach of any express or implied warranty. Seller’s maximum liability to buyer shall be limited to the purchase price buyer paid for the products. Seller shall not be liable to buyer if seller is unable to perform any obligations of Seller due to events beyond the reasonable control of seller.

Seller reserves the right to modify or discontinue this limited warranty without notice provided that any such modification or discontinuance will only be effective with respect to any products purchased after such modifications or discontinuance.